



CRADICK RETAIL LLP – COVID-19 & BUSINESS CONTINUITY UPDATE

Cradick Retail are using all measures at our disposal to maintain continuity of service. Our priority continues to be the health of our colleagues and their families, clients and contacts.

Procedures that were originally drawn up in early March have been amended following the most recent guidance issued from the government, health authorities and experts. We are constantly monitoring and developing these measures in the continually changing circumstances.

Our Managing Partners have taken the decision that in accordance with the latest guidelines, as of 5th November 2020 staff will work from home.

As before, our staff remain contactable and are able to access information they would routinely have been able to, either in the office or whilst working remotely.

We have found that we have been able to maintain our current level of service with no noticeable effect to our clients or contacts.

We continue to have software in place to allow us to video or telephone conference and we can communicate internally via our various messaging systems. Should you have any questions, do not hesitate to contact any of our staff on their normal numbers.

The Managing Partners will continue to monitor the situation and ensure our clients and contacts are aware of any future changes.

We will also ensure everyone associated with the Partnership manage their exposure to COVID-19 and takes the care they need.